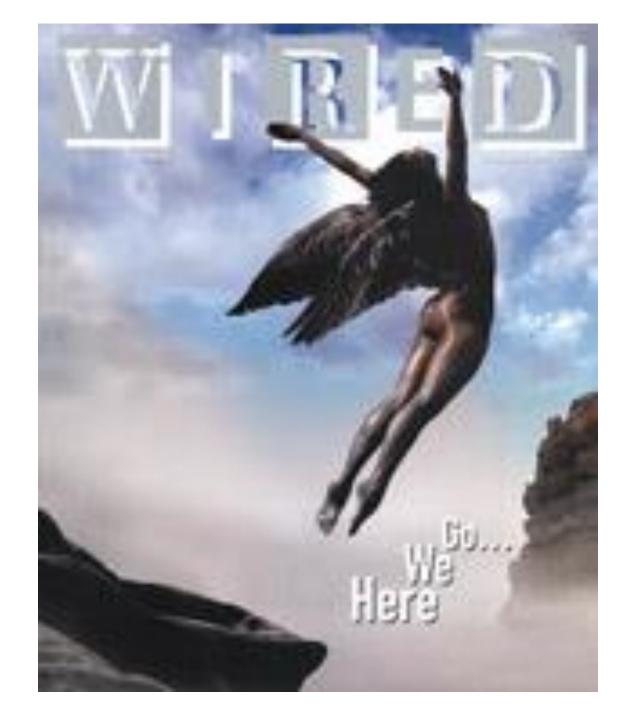
# Rural regions & Internet access and adoption

 Digital sublime: history of expectations with the Internet

Some recent findings

 Role of public centers: training and use may not translate into paid "adoption" for certain populations



Early Adopters...

- Current Population Survey Internet use supplement
  - Years: 2003, 2010 (most current)
  - 40,000+ observations (10,000+ non-metro); household-level
  - Only differentiates between metro / non-metro (no county ID)
- FCC County-level broadband adoption data
  - Years: 2008,2010, and 2011 (most current)
  - 3,000+ counties
    - 671 micropolitan
    - 1,366 non-core
- National Broadband Map Neighborhood level
  - Years: 2010, 2011
  - 3,000+ counties
    - Aggregated to county-level

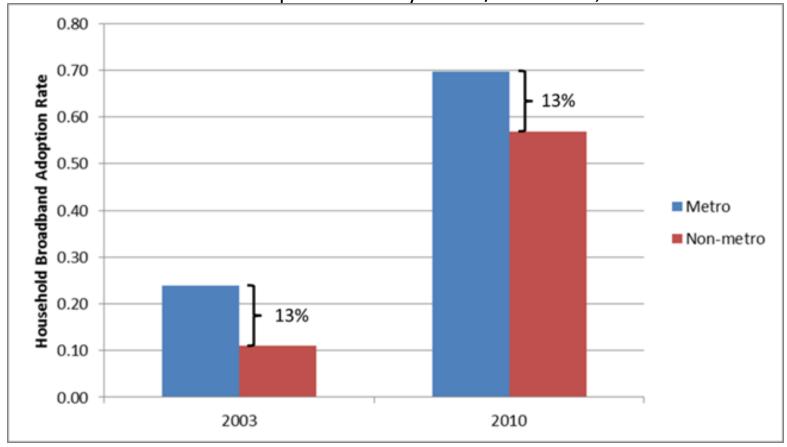
We mesh <u>adoption</u> data with <u>availability</u> data

Whitacre, Gallardo, Strover, 2013

Data Used

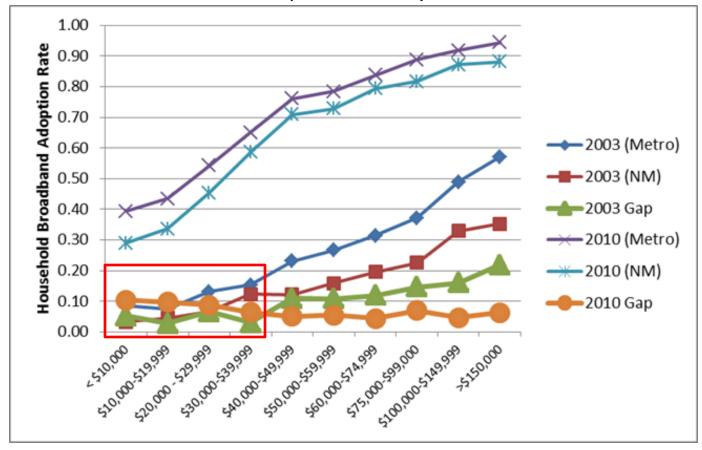
Metro – Non-metro Gap **consistent** since 2003

Household Broadband Adoption Rates by Metro/NM Status, 2003 and 2010



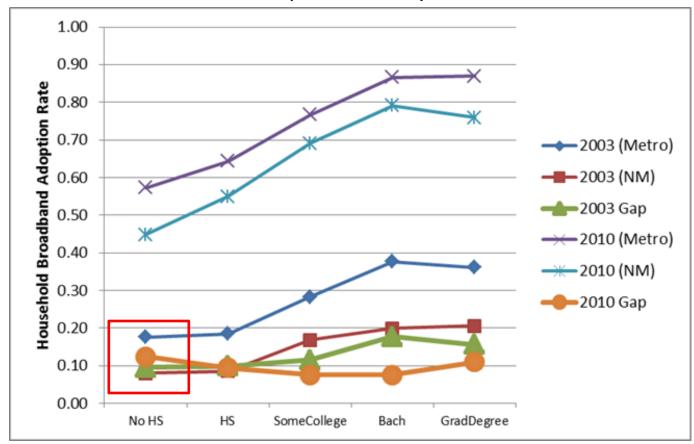
Metro – Non-metro Gap <u>higher</u> in 2010 for lower income levels

Household Broadband Adoption Rates by Income, 2003 and 2010



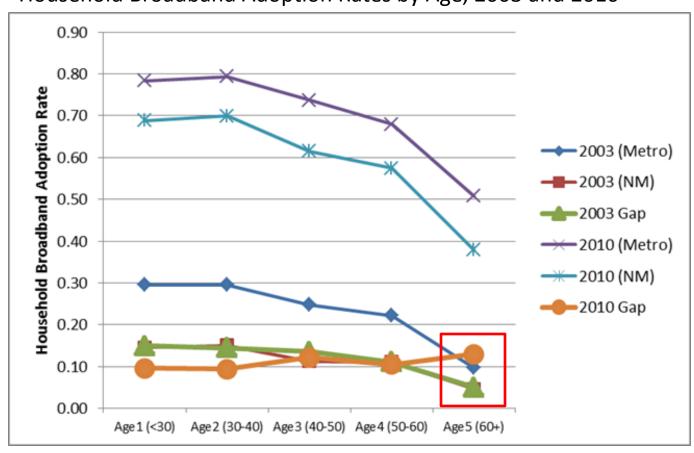
Metro – Non-metro Gap <u>higher</u> in 2010 for lower education levels

Household Broadband Adoption Rates by Education, 2003 and 2010



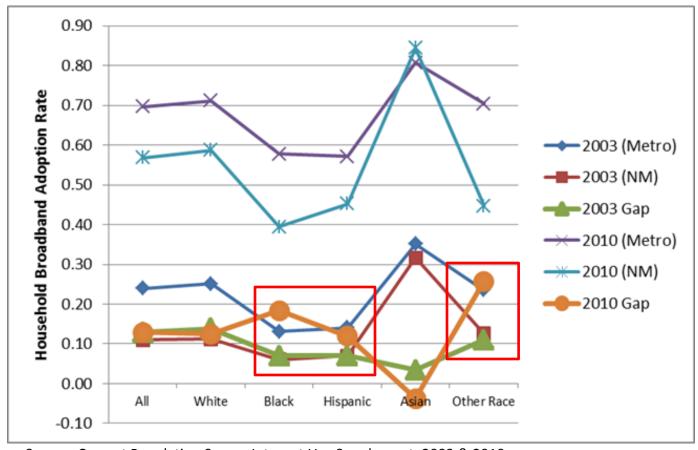
Metro – Non-metro Gap <u>higher</u> in 2010 for those over age 60

Household Broadband Adoption Rates by Age, 2003 and 2010

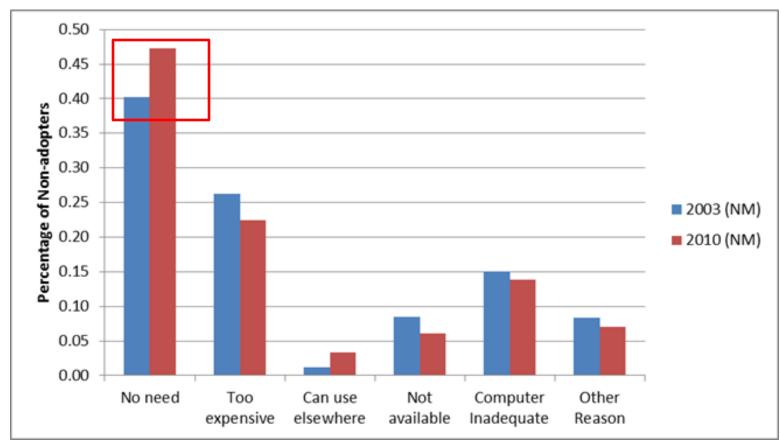


Metro – Non-metro Gap <u>higher</u> in 2010 for Blacks, Hispanics, Other race

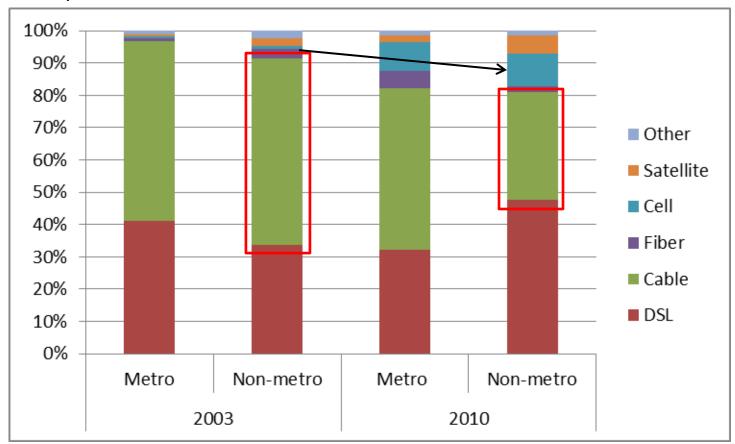
Household Broadband Adoption Rates by Race, 2003 and 2010



Primary Reason for Non-adoption of Broadband in NM Households, 2003 & 2010



Composition of Residential Broadband Connections, 2003 & 2010



# Broadband's Contribution to Economic Health in Rural Areas

- Cross-section spatial models: 2010 Economic health indicators
  - Population size, educational attainment, age groups, race/ethnicity, unemployment rate, metro status, and natural amenities in addition to multiple broadband adoption/availability variables were used as control variables
  - Percentage of population without broadband and low number of providers impacted all (7) economic health indicators
  - Increases in the percent population without access to broadband were associated with decreases in nonfarm proprietor average income, median household income, total firms with paid employees, and total employed
  - All "high" broadband adoption/availability had a positive impact on total jobs and number of firms while all "low" indicators had a negative impact

#### In summary ... Some gains, but lags remain

- The broadband adoption gap between metro and non-metro areas remained at 13 percentage points in both 2003 and 2010; however this gap increased among low income, low education, and elderly (CPS data)
- Using FCC county-level data, rural counties experienced a significant improvement regarding broadband adoption between 2008 and 2011
- Logistic regressions showed traditional factors income, education, age, race, and non-metro location – playing a role in adopting broadband between 2003 and 2010;
- Low numbers of providers have a negative impact while higher levels of broadband availability have a positive impact

# In summary ...quality of service and employment effects

- Ordered logit modeling:
  - \*\*employment in specific industries (real estate and information sectors) as well as **broadband speed** have an impact on **adoption rates**
- Connected Nation case studies:
  - \*\*positive results increasing the **number of providers** in rural counties, but no increase in broadband adoption
- Cross-section spatial models found low levels of adoption, providers, and broadband availability associated with lower median household income, higher levels of poverty, and decreased numbers of firms and total employment

# Broadband's Contribution to Economic Health in Rural Areas

- Propensity score matching: economic health indicators
  - Compared treated (using broadband availability/adoption criteria) versus non-treated counties; matched based on their probabilities of reaching the broadband threshold

High levels of Broadband adoption (in non-metro counties) **influenced economic growth** increasing median household income and reducing poverty, unemployment

Low levels of Broadband adoption **negatively impacted** changes in number of firms, total employment, and unemployment rates

Broadband <u>adoption</u> thresholds impact economic health more than availability

#### In summary ...economic impact

- First-differenced regressions showed that increases in broadband adoption between 2008 and 2010 resulted in higher levels of median household income and total employment (for non-metro counties)
- Propensity score matching analysis found that broadband adoption thresholds have more impact on changes in economic health indicators than broadband availability thresholds in nonmetro counties between 2001 and 2010

### **Policy Options**

- Place-based differences have become less important over time (decomposition results)
  - Limited exposure can depress peoples' interest in broadband
  - Policy implication: community anchor sites, highly public demonstrations of broadband's potential
- Build on diffusion factors such as trialability, observability, compatibility to expose non-adopters to the technology
- Re-think adoption as a goal: use is important, adoption may be out of reach.
- Though wireless deployment is helpful, many of the productivity gains and economic advantages of broadband are limited through this technology
- Support data gathering related to price / affordability (including bundles) and service quality (speed)

### **Policy Options**

- Draw broadband infrastructure to less economically robust regions lacking broadband (FCC's Connect America Fund, FCC Broadband Adoption Pilot Program incentives)
- However, availability is not the entire solution
  - Higher number of providers does not translate into increases in adoption, particularly in non-metro areas (Connected Nation case study)
- The demand side broadband adoption must receive attention as well
- Focus programs on populations with lower levels of income and education as well as racial/ethnic minorities in rural regions
- Public computing centers may have a role \*if\* they include training and help for users