

CURRICULUM VITAE
ERIN E. DONOVAN
The University of Texas at Austin
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EDUCATION

- Ph.D.** **University of Illinois at Urbana-Champaign, 2008**
Communication
- M.A.** **University of Illinois at Urbana-Champaign, 2004**
Communication
- B.A.** **Hiram College, Hiram, Ohio, 2000**
Major: French Minor: Writing

ACADEMIC APPOINTMENTS

- 2022 – Present** **Professor, Department of Communication Studies**
2015 – 2022 **Associate Professor**
2008 – 2015 **Assistant Professor**
Moody College of Communication
The University of Texas at Austin
- 2018 – Present** **Director of Interdisciplinary Education**
2015 – 2018 **Associate Director**
Center for Health Communication
Moody College of Communication | Dell Medical School
The University of Texas at Austin
- 2016 – Present** **Provost's Teaching Fellow**
The University of Texas at Austin

RESEARCH INTERESTS

- Interpersonal health communication
- Coping with health stressors
- Uncertainty, disclosure, avoidance
- Health care communication

PROFESSIONAL AFFILIATIONS

National Communication Association (NCA)
International Communication Association (ICA)
International Association for Relationship Research (IARR)

HONORS AND AWARDS

RESEARCH AWARDS

- Top Four Paper Award, NCA Applied Communication Division, 2011, 2024
- Top Three Paper Award, NCA Training and Development Division, 2019
- Top Three Paper Award, NCA Training and Development Division, 2018
- Bill Eadie Distinguished Scholarly Article Award, NCA Applied Communication Division, 2015
- Top Five Paper Award, NCA Health Communication Division, 2013
- Ellen A. Wartella Distinguished Research Award, UT College of Communication, 2013
- Top Four Paper Award, NCA Family Communication Division, 2011
- Top Four Paper Award, NCA Interpersonal Communication Division, 2010
- IARR Steve Duck New Scholar Faculty Award, 2010
- Top Four Paper Award, ICA Interpersonal Communication Division, 2008
- Award for the Analysis of Interpersonal Communication in Applied Settings, ICA Interpersonal Communication Division, 2008
- Karl R. Wallace Award for Distinguished Scholarship, Department of Communication, Univ of Illinois, 2007
- Outstanding Article Award, Department of Communication, Univ of Illinois, 2006
- Top Four Paper Award, NCA Interpersonal Communication Division, 2005

TEACHING RECOGNITION

- CMS Graduate Faculty of the Year Award, 2025
- Moody College Nominee for the UT President's Associates Graduate Teaching Excellence Award, 2021
- Online Teaching Days Presenter, FIC/PTF, UT Austin, 2020 (Leadership & Communication for Managing Change)
- Provost's Teaching Fellow, UT Austin, 2016-2021
- Nominee, The University of Texas System Regents' Outstanding Teaching Award, 2015
- Faculty Honoree, Zeta Tau Alpha Professor Appreciation Dinner, UT Austin, 2011
- Faculty Honoree, Student Athlete Advisory Council Professor Appreciation Luncheon, UT Austin, 2009
- Faculty Honoree, Delta Gamma Professor Appreciation Dinner, UT Austin, 2008
- UIUC Campus Award for Excellence in Undergraduate Teaching, Univ of Illinois, 2007

SCHOLARSHIP

Student and trainee co-authors denoted in italics

PEER-REVIEWED JOURNAL ARTICLES (*N* = 74)

Lazenby, B., **Donovan, E. E.**, Tran, J., Alkhafaji, H., Alducin, R., Gonzales, C., Kim, J., Naeem, A., Sarwar, F., & Spaulding, K. (in press). “I don’t know who everyone’s been around”...“And if you ask, it’s like stepping on glass”: Testing & expanding the Tripartite Model of Uncertainty in the novel coronavirus era. *Health Communication* (advance online edition). <https://doi.org/10.1080/10410236.2025.2499708>

Morales-Campos, D., Adsul, P., Liang, Y., **Donovan, E.**, Moczygemba, L. R., & Kahn, J. A. (2025). Trusted Health System Implementation Strategies to increase vaccination (TRUE SYNERGI): A stepped-wedge cluster randomized trial to reduce HPV-related cancers. *BMC Public Health*, 25, 1331. <https://doi.org/10.1186/s12889-025-22273-7>

Lazenby, B., Guidry, A., **Donovan, E. E.**, Dailey, R., & Ivatury, S. J. (2024). Speaking Stoma: Creating a communication guide for people with an ostomy. *Qualitative Health Research* (advance online edition). <https://doi.org/10.1177/10497323241293719>

Donovan, E. E., Wang, F., & Quaack, K. (2024). Advancing the Integrative Theory of Communication Work: Developing and validating a measure of communication work among U.S. adults with chronic illnesses. *Health Communication* (advance online edition). <https://doi.org/10.1080/10410236.2024.2428934>

Lazenby, B., Guidry, A., **Donovan, E. E.**, Dailey, R., & Ivatury, J. (2024). “That gave me a lot of comfort, that he would ask my opinion about how we wanted to talk about this”: A qualitative analysis of clinical communication experiences of ostomy patients. *BMJ Open*, 14(2), e079362. <https://doi.org/10.1136/bmjopen-2023-079362>

Scott, A. M., Coolidge, A. A., **Donovan, E. E.**, Kerr, A. M., Longtin, K. J., Thompson, C. M., Ring, D., & van Scoy, L. J. (2024). The impact of health communication research on medical and health professional education. *Health Communication*, 39(14), 3569-3576. <https://doi.org/10.1080/10410236.2024.2326258>

Mackert, S., Mandell, D., **Donovan, E. E.**, Cunningham, C., DeLuca, D., Shi, W., & Poulos, N. (2024). Father’s Playbook: From health communication research to prenatal health intervention. *Health Communication*, 39(14), 3540-3544. <https://doi.org/10.1080/10410236.2024.2327182>

Donovan, E. E., & Hazlett, A. D. (2024). The labor of communicatively coping: Toward an Integrative Theory of Communication Work. *Human Communication Research*, 50(2), 230-239. <https://doi.org/10.1093/hcr/hqad049>

- Mackert, M., Yang, J., Shi, W., Hughes Wagner, J., **Donovan, E.**, & Bernhardt, J. (2024). Tracking longitudinal health communication data in Texas: The first report of the Texas Health Communication Survey. *Texas Public Health Journal*, 76(2), 27-35.
- Sarwar, F., Ramtin, S., **Donovan, E. E.**, & Ring, D. (2024). Clinician communication strategies to navigate differences of opinions with patients. *Patient Education and Counseling*, 123. <https://doi.org/10.1016/j.pec.2024.108185>
- Poulos, N. S., **Donovan, E. E.**, Mackert, M., & Mandell, D. (2024). Missed opportunities for prenatal family-centered care during the COVID-19 pandemic: A qualitative study. *Journal of Communication in Healthcare*, 17(1), 111-117. <https://doi.org/10.1080/17538068.2024.2313246>
- Donovan, E. E.**, Shaffer, A., Kaiser, E., Quaack, K., Mackert, M., Shi, W., & De Luca, D. (2024). Development and refinement of a communication guide to help young adults in Texas reconnect and reduce loneliness. *PEC Innovation*, 4, 100246. <https://doi.org/10.1016/j.pecinn.2023.100246>
- Shi, W., **Donovan, E. E.**, Quaack, K. R., Mackert, M., Shaffer, A. L., De Luca, D. M., Nolan-Cody, H., & Yang, J. (2023). A Reasoned Action Approach to social connection and mental health: Racial group differences and similarities in attitudes, norms, and intentions. *Health Communication*. <https://doi.org/10.1080/10410236.2023.2259690>
- Taniguchi, E., Voorhees, H., & **Donovan, E. E.** (2023). Mental illness disclosure from confidants' perspective within romantic relationships: Validation and extension of the Disclosure Quality Model. *Communication Monographs*, 90(1), 112-135. <https://doi.org/10.1080/03637751.2022.2125995>
- Donovan, E. E.**, Alducin, R., Spaulding, K., Kim, J., Alkhafaji, H., Gonzales, C., Lazenby, B., Naeem, A., & Sarwar, F. (2022). The labor of talking to stay healthy and socially connected: Communication work during the COVID-19 pandemic. *Social Science & Medicine – Qualitative Research in Health*, 2, 100102. <https://doi.org/10.1016/j.ssmqr.2022.100102>
- Morales-Campos, D., Flores, B., **Donovan, E. E.**, Burdick, S., Parra-Medina, D., & Kahn, J. (2022). A qualitative descriptive study of providers' perspectives on human papillomavirus vaccine administration among Latino adolescents in South Texas clinics: Barriers and facilitators. *BMC Public Health*, 22, 443. <https://doi.org/10.1186/s12889-022-12837-2>
- Hariri, E., Al Hammoud, M., **Donovan, E.**, Shah, K., & Kittleson, M. (2022). The role of informed consent in clinical and research settings. *Medical Clinics of North America*, 106(4), 663-674. Special issue on "Communication Skills and Challenges in Medical Practice." <https://doi.org/10.1016/j.mcna.2022.01.008>

- Nguyen, T. C., **Donovan, E. E.**, & Wright, M. L. (2022). Doula support challenges and coping strategies during the COVID-19 pandemic: Implications for maternal health inequities. *Health Communication*, 37(12), 1496-1502. <https://doi.org/10.1080/10410236.2021.2012898>
- Donovan, E. E.**, Brown, L. E., Lindstadt, C., Table, B., Heidari, E., Coolidge, A., Omran, S., & Rush, S. (2021). The 12 Fundamentals of Highly Effective Communicators: Teaching theory-based professional communication to pharmacy students. *Journal of Communication Pedagogy*, 4, 21-37. <https://doi.org/10.31446/JCP.2021.1.03>
- Donovan, E. E.**, & Greenwell, M. (2021). Social support in nursing: A review of the literature and a communication research agenda. *Nursing Communication*, 1(1), 1-10. <https://repository.usfca.edu/nursingcommunication/vol1/iss1/2>
- Mackert, M., Mandell, D., **Donovan, E.**, Walker, L., Garcia, M., & Bouchacourt, L. (2021). Mobile apps as audience-centered health communication platforms. *JMIR mHealth and uHealth*. <https://doi.org/10.2196/25425>
- Donovan, E. E.**, Quaack, K. R., & Brown, L. E. (2021). “Ask, don’t just answer”: Eliciting informational and emotional support needs during health care encounters. *Communication Teacher*, 35(4), 277-282. <https://doi.org/10.1080/17404622.2020.1867876>
- Zhong, L., **Donovan, E. E.**, & Vangelisti, A. L. (2020). Examining the effectiveness of genetic counselors’ communication of variant of uncertain significance results of breast cancer genes. *Health Communication*. <https://doi.org/10.1080/10410236.2020.1733224>
- Zhang, Z., Farris, K. L., Sun, M., Dailey, R., & **Donovan, E.** (2020). Parenting practices, autonomous motivation, and adolescent diet habits. *Journal of Research on Adolescents*, 30, 800-816. <https://doi.org/10.1111/jora.12560>
- Donovan, E. E.**, Mackert, M., Lindstadt, C., & Harrison, M. (2020). What motivates *Health Communication*’s peer reviewers to review? A survey of our scholarly community. *Health Communication*, 35(9), 1056-1060. <https://doi.org/10.1080/10410236.2020.1762970>
- Zhu, Y., Guan, M., & **Donovan, E. E.** (2020). Elaborating cancer opinion leaders’ communication behaviors within online health communities: Network and content analyses. *Social Media & Society*, 6(2), 1-13. <https://doi.org/10.1177/2056305120909473>
- Donovan, E. E.**, Brown, L. E., Rush, S. K., Greenwell, M. R., Table, B., Zhu, Y., & Kearns, K. D. (2020). An applied improvisational pharmacy communication workshop implemented during orientation for first-year pharmacy students. *American Journal of Pharmaceutical Education*, 84(1), 15-21. <https://doi.org/10.5688/ajpe7250>

- Donthula, D., Kortlever, J., Ring, D., **Donovan, E. E.**, Reichel, L. M., & Vagner G. A. (2020). Does intolerance of uncertainty affect magnitude of limitations or pain intensity? *Clinical Orthopaedics and Related Research*, 478, 381-388.
<https://doi.org/10.1097/CORR.0000000000001042>
- Mackert, M., Mabry, A., **Donovan, E. E.**, Champlin, S., & Pounders, K. (2019). Health literacy and perceptions of stigma. *Journal of Health Communication*, 24, 856-864.
<https://doi.org/10.1080/10810730.2019.1678705>
- Donovan, E. E.**, & Farris, K. L. (2019). Interpersonal communication and coping with cancer: A multidisciplinary theoretical review of the literature. *Communication Theory*, 29, 236-256. <https://doi.org/10.1093/ct/qty026>
- van Hoorn, B. T., Menendez, M. E., Mackert, M., **Donovan, E. E.**, van Heijl, M., & Ring, D. (2019). Missed empathic opportunities during hand surgery office visits. *HAND*.
<https://doi.org/10.1177/1558944719873395>
- Benham-Hutchins, M., Brown, S. A., **Donovan, E. E.**, Guevara, H., & Johnson, A. H. (2018). Bridging the gap: Spanish speaking Hispanic patients' information preferences during hospitalization. *Journal of Participatory Medicine*, 10(4), e10782.
<https://doi.org/10.2196/10782>
- Glowacki, E. M., & **Donovan, E. E.** (2018). Predicting reinforcement and punishment behaviors in college students coping with substance use: An application of Inconsistent Nurturing as Control Theory. *Communication Quarterly*, 66, 541-556.
<https://doi.org/10.1080/01463373.2018.1466345>
- Mackert, M., Guadagno, M., Lazard, A., **Donovan, E. E.**, Rochlen, A., Garcia, A., Damásio, M. J., & Crook, B. (2018). Engaging men in prenatal health via eHealth: Findings from a national survey. *JMIR Pediatrics and Parenting*, 1(2), e7.
<https://doi.org/10.2196/pediatrics.9513>
- Menendez, M. E., van Hoorn, B. T., Mackert, M., **Donovan, E. E.**, Chen, N., & Ring, D. (2017). Patients with limited health literacy ask fewer questions during office visits with hand surgeons. *Clinical Orthopaedics and Related Research*, 475, 1291-1297.
<https://doi.org/10.1007/s11999-016-5140-5>
- Donovan, E. E.**, Love, B., Mackert, M., Vangelisti, A., & Ring, D. (2017). Health communication: A future direction for instructional communication research. *Communication Education*, 66, 490-492.
<https://doi.org/10.1080/03634523.2017.1349917>
- Mackert, M., Lazard, A., Guadagno, M., **Donovan, E. E.**, Rochlen, A. B., Garcia, A., & Damásio, M. J. (2017). Engaging men in prenatal health promotion: A pilot evaluation of targeted e-health content. *American Journal of Men's Health*, 11(3), 719-725.
<https://doi.org/10.1177/1557988316679562>

- Donovan, E. E., Thompson, C. M., LeFebvre, L., & Tollison, A. C.** (2017). Emerging adult confidants' judgments of parental openness: Disclosure quality and post-disclosure relational closeness. *Communication Monographs*, 84, 179-199.
<https://doi.org/10.1080/03637751.2015.1119867>
- Mackert, M., **Donovan, E. E.**, & Bernhardt, J. (2017). Applied grant writing training for future health communication researchers: The Health Communication Scholars Program. *Health Communication*, 32, 247-252. <https://doi.org/10.1080/10410236.2015.1110686>
- Romo, L. K., Thompson, C. M., & **Donovan, E. E.** (2017). College drinkers' privacy management of alcohol content on social networking sites. *Communication Studies*, 68, 173-189. <https://doi.org/10.1080/10510974.2017.1280067>
- Donovan, E. E., Nelson, E. C., & Scheinfeld, E.** (2017). Cyberframing cancer: An exploratory investigation of valenced cybercoping on cancer blogs. *Health Communication*, 32, 1-10.
<https://doi.org/10.1080/10410236.2015.1089467>
- Champlin, S., Mackert, M., Glowacki, E. M., & **Donovan, E. E.** (2017). Toward a better understanding of health literacy: A focus on the skills patients need to find health information. *Qualitative Health Research*, 27, 1160-1176.
<https://doi.org/10.1177/1049732316646355>
- Mackert, M., Mabry-Flynn, A., Champlin, S., **Donovan, E. E.**, & Pounders, K. (2016). Health literacy and health information technology adoption: The potential for a new digital divide. *Journal of Medical Internet Research*, 18(10), e264.
<https://doi.org/10.2196/jmir.6349>
- Jensen, J. D., Holton, A. E., Krakow, M., Weaver, J., **Donovan, E.**, & Tavigian, S. (2016). Colorectal cancer prevention and intentions to use low-dose aspirin: A survey of 1,000 U.S. adults 40-65. *Cancer Epidemiology*, 41, 99-105.
<https://doi.org/10.1016/j.canep.2016.02.003>
- Crook, B., Stephens, K. K., Pastorek, A. E., Mackert, M., & **Donovan, E. E.** (2016). Sharing health information and influencing behavioral intentions: The role of health literacy, information overload, and the Internet in diffusion of healthy heart information. *Health Communication*, 31, 60-71. <https://doi.org/10.1080/10410236.2014.936336>
- Donovan, E. E., Brown, L. E., & Crook, B.** (2015). Patient satisfaction with medical disclosure and consent documents for treatment: Applying conceptualizations of uncertainty to examine successful attempts at communicating risk. *Journal of Communication in Healthcare: Strategies, Media and Engagement in Global Health*, 8, 220-232.
<https://doi.org/10.1179/1753807615Y.0000000008>

- Donovan, E. E., Brown, L. E., LeFebvre, L., Zaitchik, S., & Love, B.** (2015). “The uncertainty is what is driving me crazy”: The tripartite model of uncertainty in the adolescent and young adult cancer context. *Health Communication, 30*, 702-713. <https://doi.org/10.1080/10410236.2014.898193>
- Mackert, M., Guadagno, M., **Donovan, E. E.**, & Whitten, P. (2015). Including men in prenatal health: The potential of e-health to improve birth outcomes. *Telemedicine and e-Health, 21*, 207-212. <https://doi.org/10.1089/tmj.2014.0048>
- Stephens, K. K., Pastorek, A. E., Crook, B., Mackert, M., **Donovan, E. E.**, & Shalev, H. (2015). Boosting healthy heart employer-sponsored health dissemination efforts: Identification and information sharing intentions. *Health Communication, 30*, 209-220. <https://doi.org/10.1080/10410236.2013.836732>
- Donovan, E. E., LeFebvre, L., Tardif, S., Brown, L. E., & Love, B.** (2014). Patterns of social support communicated in response to expressions of uncertainty in an online community of young adults with cancer. *Journal of Applied Communication Research, 42*, 432-455. <https://doi.org/10.1080/00909882.2014.929725>
- Donovan, E. E., Crook, B., Brown, L. E., Pastorek, A. E., Hall, C. A., Mackert, M. S., & Stephens, K. K.** (2014). An experimental test of medical disclosure and consent documentation: Assessing patient comprehension, self-efficacy, and uncertainty. *Communication Monographs, 81*, 239-260. <https://doi.org/10.1080/03637751.2013.876059> **Recipient of the 2015 Bill Eadie Distinguished Scholarly Article Award from the National Communication Association’s Applied Communication Division**
- Edwards, L. L., **Donovan-Kicken, E.**, & Reis, J. S. (2014). Communicating in complex situations: A normative approach to HIV-related talk among parents who are HIV+. *Health Communication, 29*, 364-374. <https://doi.org/10.1080/10410236.2012.757715>
- Mackert, M., **Donovan, E. E.**, Mabry, A., Guadagno, M., & Stout, P. (2014). Stigma and health literacy: An agenda for advancing research and practice. *American Journal of Health Behavior, 38*(5), 690-698. <https://doi.org/10.5993/AJHB.38.5.6>
- Love, B., & **Donovan, E. E.** (2014). Online friends, offline loved ones, and full-time media: Young adult “mass personal” use of communication resources for educational and emotional support. *Journal of Cancer Education: The Official Journal of the American Association for Cancer Education, 29*, 241-246. <https://doi.org/10.1007/s13187-013-0579-5>
- Love, B., Moskowitz, M. C., Crook, B., Thompson, C. M., **Donovan-Kicken, E.**, Stegenga, K., Macpherson, C. F., & Johnson, R. H. (2013). Defining adolescent and young adult (AYA) exercise and nutrition needs: Concerns communicated in an online cancer support community. *Patient Education and Counseling, 92*(1), 130-133. <https://doi.org/10.1016/j.pec.2013.02.011>

- Love, B., Crook, B., Thompson, C. M., & **Donovan-Kicken, E.** (2013). Work and “mass personal” communication as means of navigating nutrition and exercise concerns in an online cancer community. *Journal of Medical Internet Research*, 15(5), e102. <https://doi.org/10.2196/jmir.2594>
- Donovan-Kicken, E.**, Guinn, T. D., Romo, L. K., & Ciceraro, L. D. L. (2013). Thanks for asking, but let’s talk about something else: Reactions to topic avoidance messages that feature different interaction goals. *Communication Research*, 40, 308-336. <https://doi.org/10.1177/0093650211422537>
- Donovan-Kicken, E.**, Mackert, M., Guinn, T. D., Tollison, A. C., & Breckinridge, B. (2013). Sources of patient uncertainty when reviewing medical disclosure and consent documentation. *Patient Education and Counseling*, 90, 254-260. <https://doi.org/10.1016/j.pec.2012.10.007>
- Mackert, M., **Donovan, E. E.**, & Guadagno, M. A. (2013). Promoting multivitamins to Hispanic adolescents and mothers: Communicating benefits that resonate. *SAGE Open*, 3(4), 1-9. <https://doi.org/10.1177/2158244013507268>
- Scott, A. M., Caughlin, J. P., **Donovan-Kicken, E.**, & Mikucki-Enyart, S. L. (2013). Do message features influence responses to depression disclosure? A message design logics perspective. *Western Journal of Communication*, 77, 1-25. <https://doi.org/10.1080/10570314.2012.694007>
- Donovan-Kicken, E.**, Tollison, A. C., & Goins, E. S. (2012). The nature of communication work during cancer: Advancing the theory of illness trajectories. *Health Communication*, 27, 641-652. <https://doi.org/10.1080/10410236.2011.629405> **Recipient of the 2013 Ellen A. Wartella Distinguished Research Award**
- Donovan-Kicken, E.**, Mackert, M., Guinn, T. D., Tollison, A. C., Breckinridge, B., & Pont, S. J. (2012). Health literacy, self-efficacy, and patients’ assessment of medical disclosure and consent documentation. *Health Communication*, 27, 581-590. <https://doi.org/10.1080/10410236.2011.618434>
- Donovan-Kicken, E.**, McGlynn, J., & Damron, J. C. H. (2012). When friends deflect questions about sensitive information: Questioners’ cognitive complexity and explanations for friends’ avoidance. *Western Journal of Communication*, 76, 127-141. <https://doi.org/10.1080/10570314.2011.653856>
- Love, B., Crook, B., Mooney Thompson, C., Zaitchik, S., Knapp, J., LeFebvre, L., Jones, B., **Donovan-Kicken, E.**, Rechis, R., & Eargle, E. (2012). Exploring the communication of social support within online communities: A content analysis of messages posted to an adolescent/young adult cancer support group. *Cyberpsychology, Behavior, and Social Networking*, 15, 1-5. <https://doi.org/10.1089/cyber.2012.0138>

- Romo, L. K., & **Donovan-Kicken, E.** (2012). "Actually, I don't eat meat": A multiple goals perspective of communication about vegetarianism. *Communication Studies*, 63, 405-420. <https://doi.org/10.1080/10510974.2011.623752>
- Donovan-Kicken, E.**, & Caughlin, J. P. (2011). Breast cancer patients' topic avoidance and psychological distress: The mediating role of coping. *Journal of Health Psychology*, 16, 596-606. <https://doi.org/10.1177/1359105310383605>
- Donovan-Kicken, E.**, Tollison, A. C., & Goins, E. S. (2011). A grounded theory of control over communication among individuals with cancer. *Journal of Applied Communication Research*, 39, 310-330. <https://doi.org/10.1080/00909882.2011.585398>
- Mackert, M., Love, B., **Donovan-Kicken, E.**, & Uhle, K. (2011). Health literacy as controversy: An online community's perceptions of the U.S. Food and Drug Administration acetaminophen guidelines. *Qualitative Health Research*, 21, 1607-1617. <https://doi.org/10.1177/1049732311417731>
- Donovan-Kicken, E.**, & Caughlin, J. P. (2010). A multiple goals perspective on topic avoidance and relationship satisfaction in the context of breast cancer. *Communication Monographs*, 77, 231-256. <https://doi.org/10.1080/03637751003758219>
- Caughlin, J. P., Bute, J. J., **Donovan-Kicken, E.**, Kosenko, K. A., Ramey, M. E., & Brashers, D. E. (2009). Message features influence reactions to HIV disclosures. *Health Communication*, 24, 270-283. <https://doi.org/10.1080/10410230902806070>
- Caughlin, J. P., Brashers, D. E., Ramey, M. E., Kosenko, K. A., **Donovan-Kicken, E.**, & Bute, J. J. (2008). The message design logics of responses to HIV disclosures. *Human Communication Research*, 34, 655-684. <https://doi.org/10.1111/j.1468-2958.2008.00336.x>
- Donovan-Kicken, E.**, & Bute, J. J. (2008). Uncertainty of social network members in the case of communication-debilitating illness or injury. *Qualitative Health Research*, 18, 5-18. <https://doi.org/10.1177/1049732307309005>
- Bute, J. J., **Donovan-Kicken, E.**, & Martins, N. (2007). Effects of communication-debilitating illnesses and injuries on close relationships: A relational maintenance perspective. *Health Communication*, 21, 235-246. <https://doi.org/10.1080/10410230701307675>
- Knobloch, L. K., & **Donovan-Kicken, E.** (2006). Perceived involvement of network members in courtships: A test of the relational turbulence model. *Personal Relationships*, 13, 281-302. <https://doi.org/10.1111/j.1475-6811.2006.00118.x>

SCHOLARLY BOOK CHAPTERS & ENCYCLOPEDIA ENTRIES

- Donovan, E. E., Wellman, N., Jenson, W. R., Wallingford, G., & Whaley, B. B.** (in press). Social support in healthcare. In M. Faw, J. Pederson, A. Holmstrom, & A. High (Eds.), *Routledge handbook of supportive communication*.
- Donovan, E. E., & Quaack, K. R.** (2023). Topic avoidance in families. In E. Ho, C. Bylund, & J. van Weert (Eds.), *International encyclopedia of health communication*. Hoboken, NJ: Wiley-Blackwell.
- Donovan, E. E. & Scott Gordon, A.** (2021). Message design logics theory. In B. B. Whaley & C. R. Morse (Eds.), *Interpersonal message design* (pp. 38-54). San Francisco: Interactive Press.
- Donovan, E. E.** (2019). "The communication work of conversations about health and illness." In S. R. Wilson & S. W. Smith (Eds.), *Reflections on interpersonal communication research* (pp. 231-250). San Diego, CA: Cognella.
- Donovan, E. E.** (2015). Difficult conversations. In C. Berger & M. Roloff (Eds.), *International encyclopedia of interpersonal communication*. Hoboken, NJ: Wiley-Blackwell. <https://doi.org/10.1002/9781118540190.wbeic231>
- Donovan, E. E.** (2015). Uncertainty-increasing strategies. In C. Berger & M. Roloff (Eds.), *International encyclopedia of interpersonal communication*. Hoboken, NJ: Wiley-Blackwell. <https://doi.org/10.1002/9781118540190.wbeic151>
- Donovan, E. E., Miller, L. E., & Goldsmith, D. J.** (2014). "Tell me about a time when...": Studying health communication through in-depth interviews. In B. B. Whaley (Ed.), *Research methods in health communication: Principles and application* (pp. 21-40). New York: Routledge.
- Donovan-Kicken, E.** (2014). Informed consent. In T. L. Thompson (Ed.), *Encyclopedia of health communication* (pp. 719-721). Thousand Oaks, CA: Sage.
- Mackert, M., Kim, E., Guadagno, M., & **Donovan-Kicken, E.** (2012). Using Twitter for prenatal health promotion: Encouraging a multivitamin habit among college-aged females. In A. Smith, N. Armfield, & R. Eikelboom (Eds.), *Studies in health technology and informatics* (pp. 93-103). IOS Press eBook Series.
- Goldsmith, D. J., & **Donovan-Kicken, E.** (2009). Adding insult to injury: The contributions of politeness theory to understanding hurt feelings in close relationships. In A. L. Vangelisti (Ed.), *Feeling hurt in close relationships* (pp. 50-72). New York: Cambridge University Press.

REPORTS, WHITE PAPERS & OTHER PUBLICATIONS

Ivatury, J., Lazenby, B., Guidry, A., **Donovan, E.**, & Dailey, R. (2024). *Speaking stoma: A communication guide for people with ostomies*. Patient education booklet to help people with ostomies navigate interpersonal communication challenges. Available at <https://www.ostomy.org/living-with-an-ostomy/>

Donovan, E. E., Pasch, K. E., Barbour, J. B., Stroud, N. J., Wotipka, C. D., Price, M., J., Alizor, A. A., Gaucin, E. S., & Calhoun, B. M. (2018). *Defining successful media partnerships*. Report of health communication study conducted for the Robert Wood Johnson Foundation.

Donovan, E. E., Brown, L. E., & Rush, S. (2018). *PHM 284M course revision report*. Prepared for the UT Austin College of Pharmacy curriculum committee and Dean's office.

Donovan, E. E., Brown, L. E., & Rush, S. (2017). *New Student Orientation communication boot camp report*. Prepared for the UT Austin College of Pharmacy curriculum committee and Dean's office.

Donovan, E. E. (2014, June). Patients are signing consent forms they don't understand. We can do better. In K. Hawkins (Ed.), *Communication Currents* (an online publication of the National Communication Association). <https://www.natcom.org/communication-currents/patients-are-signing-consent-forms-they-don%E2%80%99t-understand-we-can-do-better>

Donovan, E. E. (2014). *Now is the time to improve informed consent*. Op-ed for the University of Texas at Austin's "Texas Perspectives" news wire service.

Love, B., Thompson, C. M., Crook, B., Zaitchik, S., Knapp, J., **Donovan-Kicken, E.**, and Eargle, E. (2012). *"Thank goodness I have Planet Cancer": An initial examination of Planet Cancer usage*. Advisory report for the LIVESTRONG Foundation.

Donovan-Kicken, E., & Bute, J. J. (2005). Instructor's resources to accompany *Family communication: Nurturing and control in a changing world* by B. A. Le Poire. Thousand Oaks, CA: Sage.

MANUSCRIPTS UNDER REVIEW AND IN PREP

Donovan, E. E. (in preparation). Integrative Theory of Communication Work. In K. Magsamen-Conrad & M. Venetis (Eds.), *The handbook of interpersonal communication theory: Communicating in a diverse world*. Edward Elgar.

Chen, Q., von Sternberg, K., **Donovan, E.**, Noel, L., & Jones, B. (under review). Digital divide in social media use among cancer survivors and the moderation role of offline social support.

Jia, M., & Donovan, E. E. (revise & resubmit). Uncertainty in health communication research: A visualized bibliometric analysis.

Shi, W., **Donovan, E.**, & Mackert, M. (under review). Exposure to and impact of a mass media campaign promoting healthy coping strategies with mental health challenges.

Wallingford, G., *Hazlett, A.*, & **Donovan, E. E.** (in preparation). Applying the Surgeon General's Workplace Wellness Framework to evaluate outcomes of a rapid supportive debrief hospital communication intervention.

EXTERNAL INVITED PRESENTATIONS AND LECTURES

"Balancing your humanity as a cancer care provider: Evidence-based health communication strategies." Global Virtual Cancer Conference. GRYT Health, November 2021.

"Health mis- and dis-information: A health communication perspective." Health Mis- and Disinformation from a Research, Clinical and Community Perspective: A Forum. University of Utah Health and UT Health San Antonio, June 2021.

"Grant funding of health communication research: The grantspersonship trail, advice for investigators, and alternative sources of funding." Doctoral and Early Career Scholar Preconference. Annual convention of the National Communication Association (Health Communication Division), Indianapolis, IN, November 2020.

"Communication strategies in bad times." Society of Surgical Chairs Annual Mentorship Program (meeting held virtually). American College of Surgeons, September 2020.

"How evidence-based strategies are making difficult conversations about health easier." Baylor University Department of Communication, Waco, TX, February 2020.

"Media partnership success: An evidence-based model and toolkit." Lunch and Learn, Robert Wood Johnson Foundation, Princeton, NJ, November 2017.

"Defining successful media partnerships: A preliminary model." Presentation to the Communication and Research and Evaluation Divisions of the Robert Wood Johnson Foundation, Princeton, NJ, August 2017.

"Coping with dilemmas of difficult conversations about health." McGovern Keynote Speech, American Medical Writers Association SW Regional Conference, Austin, TX, April 2017.

International Women's Day panel on global health. Peer Assisted Leadership and Service program, McCallum High School, Austin, TX, March 2017.

“When is communication the cure?: Advancing connections between communication and health.” COM Week Keynote Speech, NC State Department of Communication, Raleigh, NC, March 2016.

“Uncertainty and healthcare.” Special Topics in Communication: Interpersonal Health Communication (via videoconference), North Carolina State University, February 2016.

“The research trajectory post-dissertation.” Preconference on Early Careers and Scholarship in Health Communication. Annual convention of the National Communication Association (Health Communication Division), Chicago, IL, November 2014.

“Collective uncertainty management during times of stress and illness.” University of Illinois at Urbana-Champaign Department of Communication, Urbana, IL, October 2014.

“Coping through communication, coping with communication: Collective uncertainty management in health contexts.” Samuel L. Becker Memorial Conference, University of Iowa Department of Communication Studies, Iowa City, IA, February 2014.

“Quantitative and qualitative approaches to studying parental disclosures.” Texas State University-San Marcos Communication Week, San Marcos, TX, February 2013.

“Dynamics of managing sensitive health information.” SUNY Buffalo Department of Communication, Buffalo, NY, December 2011.

“The unending work of interpersonal communication during cancer.” Myrtle Wienke Breast Cancer Communication Lecture, Purdue University Department of Communication, West Lafayette, IN, October 2010.

SELECTED REFEREED CONFERENCE PRESENTATIONS (N = 106)

McFadden, N. T., Wilkerson, A. H., *Chalak, A. R., Carmack, H. J., Lazenby, B., **Donovan, E.**, Farris, K. L., Chaney, B. H., Stellefson, M. L., *Lovett, K., & *Rodriguez-Gamez, J. (2025, November). *Exploring college students living with Type 1 Diabetes' communication experiences with endocrinologists*. Abstract accepted for poster presentation at the ISPAD (International Society for Pediatric and Adolescent Diabetes) 51st Annual Conference, Montreal, Canada.

Donovan, E., Wang, F., & Quaack, K. (2024, November). *Developing a measure of communication work about health: Data from a nationally-representative U.S. sample of adults with chronic illnesses*. Paper presented at the annual convention of the National Communication Association, New Orleans, LA.

Lazenby, B., Guidry, A., **Donovan, E.**, Dailey, R., & Ivatury, J. (2024). *Speaking Stoma: Creating a communication guide for people with an ostomy*. Paper presented at the annual convention of the National Communication Association, New Orleans, LA. **Top four paper, Applied Communication Division.**

- McFadden, N. T., Wilkerson, A. H., Chalak, A. R., Carmack, H. J., Lovett, K., Lazenby, B., **Donovan, E.**, Farris, K. L., Chaney, B. H., Stellefson, M. L., Jaiswal, J., & Rodriguez-Gamez, J. (2024, August). *Interviews of college students with T1D regarding interactions with endocrinologists*. Poster presentation at the Association of Diabetes Care & Education Specialists (ADCES24) Annual Conference, New Orleans, LA.
- Chen, Q., von Sternberg, K., **Donovan, E.**, Noel, L., & Jones, B. (2024, March). *Digital divide in social media use among cancer survivors and the moderation role of offline social support*. Poster presented at the 21th Annual American Psychosocial Oncology Society Conference, Albuquerque, NM.
- Shi, W., **Donovan, E. E.**, Quaack, K. R., Mackert, M., Shaffer, A. L., De Luca, D. M., Nolan-Cody, H., & Yang, J. (2023, November). *A Reasoned Action Approach to social connection and mental health: Racial group differences and similarities in attitudes, norms, and intentions*. Paper presented at the annual convention of the National Communication Association, National Harbor, MD.
- Shaffer, A. L., Quaack, K. R., **Donovan, E. E.**, Kaiser, E., Mackert, M., Shi, W., & De Luca, D. M. (2023, November). *Developing conversation guides for a statewide health campaign*. Paper presented at the annual convention of the National Communication Association, National Harbor, MD.
- Ahuja, S., Wallingford, G., Hazlett, A., Gingell, G., Pierce, R., **Donovan, E.**, Moriates, C., Pavitt, S., Mahmood, F., & Patel, V. (2023, October). *Rapid supportive debriefing: A communication tool to support clinical teams after stressful events*. Oral presentation at the International Conference on Communication in Healthcare, Puerto Rico.
- Wallingford, G., Hazlett, A., Ahuja, S., Patel, V., **Donovan, E.**, Mahmood, F., Pierce, R., Moriates, C., Wilkerson, L., Fuller, G., Pavitt, S., & Gingell, G. (2023, October). *Quiet conversation after a storm: A mixed-methods study of a rapid debriefing tool to support clinical teams after stressful events*. Oral presentation at the American Conference for Physician Health, Palm Desert, CA.
- Lazenby, B., **Donovan, E.**, Dailey, R., Guidry, A., & Ivatury, J. (2023, June). *Speaking stoma: A needs assessment of patient-provider communication and patient-centered care for individuals with ostomies*. Poster presented at the Annual Scientific Meeting of the American Society of Colon and Rectal Surgeons (ASCRS), Seattle, WA.
- Mackert, M., **Donovan, E.**, et al. (2023, May). *Developing a health campaign for substance use prevention and mental health awareness: Lessons learned from a large mixed-methods project in the state of Texas*. Paper presented at the annual convention of the International Communication Association, Toronto, Canada.
- Nolan, H., Quaack, K., Shaffer, A., **Donovan, E.**, Mackert, M., Shi, W., De Luca, D., & Yang, J. (2023, May). *Community leaders' perspectives on stress, health behaviors, and health*

messaging during the COVID-19 pandemic: A Communication Theory of Identity Analysis. Paper presented at the annual convention of the International Communication Association, Toronto, Canada.

Lazenby, B., **Donovan, E.**, Dailey, R., Guidry, A., & Ivatury, J. (2023, May). *Speaking Stoma: Creating a communication guide for individuals with an ostomy.* Presentation at the Annual Department of Surgery and Perioperative Care Research Symposium, Dell Medical School, Austin, TX.

Shi, W., Mackert, M., & **Donovan, E.** (2023, April). *Development of a screening tool to help Texans cope and communicate about mental health and substance use.* Lightning talk presentation at the University of Texas Whole Communities–Whole Health Research Showcase, Austin, TX.

Lazenby, B., Guidry, A., **Donovan, E.**, Dailey, R., & Ivatury, J. (2023, April). *Patient-provider communication barriers: An analysis of communication difficulties for patients with ostomies.* Poster to be presented at the Annual Interprofessional Health Showcase, UT Center for Health Interprofessional Practice and Education, Austin, TX.

Zhong, L., Katragadda, A., & **Donovan, E.** (2023, April). *Examining cognitive, emotional, and behavioral responses to message framing of proactive community testing of COVID-19.* Recorded Research Spotlight presentation at the 44th Annual Meeting & Scientific Sessions of the Society of Behavioral Medicine, Phoenix, AZ.

Donovan, E. E., & Hazlett, A. D. (2022, November). *Demands, resources, and injustices of talking about health stressors: Toward an Integrative Theory of Communication Work.* Paper presented at the annual convention of the National Communication Association, New Orleans, LA.

Barrett, A. K., Blackburn, K. G., **Donovan, E. E.**, Peacock, C., Rossetto, K. R., Thompson, C. M., Yilmaz, G., & Tardif, S. (2022, November). *Matrescence: Finding a PLACE for a new self.* Panel discussion at the annual convention of the National Communication Association, New Orleans, LA.

Lazenby, B., Dailey, R., **Donovan, E.**, & Ivatury, S. J. (2022, November). *Speaking Stoma: A needs assessment to create a health communication guide for people with ostomies.* Poster presented at the UT Austin and MD Anderson Collaborative Research Summit, Austin, TX.

Lindstadt, C., Table, B., Coolidge, A., Brown, L., **Donovan, E.** (2022, May). *A message design logics perspective on failed empathy communication in interprofessional healthcare settings.* Paper presented at the 72nd annual conference of the International Communication Association, Paris, France.

Taniguchi, E., Voorhees, H. L., & **Donovan, E. E.** (2022, May). *Mental illness disclosure from confidants' perspective within romantic relationships: Validation and extension of the*

Disclosure Quality Model. Paper presented at the 72nd annual conference of the International Communication Association, Paris, France.

Donovan, E. E. (2021, November). *Communication medical education training and interventions to transform health care*. Invited presentation on scholarly panel at the annual convention of the National Communication Association, Seattle, WA.

Alkhafaji, H., Donovan, E. E., Spaulding, K., Kim, J., Alducin, R., Gonzales, C., Lazenby, B., Naeem, A., & Sarwar, F. (2021, November.) *The labor of talking to staying safe: Communication work during the COVID-19 pandemic*. Paper presented at the annual convention of the National Communication Association, Seattle, WA.

Lazenby, B., Donovan, E. E., Spaulding, K., Sarwar, F., Naeem, A., Kim, J., Gonzales, C., Alkhafaji, H., & Alducin, R. (2021, November). *“I don’t know who everyone’s been around”... “And if you ask, it’s like stepping on glass”: Applying & expanding the Tripartite Model of Uncertainty in the novel coronavirus era*. Paper presented at the annual convention of the National Communication Association, Seattle, WA.

Zhong, L., Katragadda, A., & Donovan, E. E. (2021, November). *Examining the effects of message framing on individuals’ attitudes, knowledge, and intentions regarding proactive community testing of COVID-19*. Poster presented at the annual convention of the National Communication Association, Seattle, WA.

Donovan, E. E., Brown, L. E., Table, B., & Lindstadt, C. (2021, July). *A communication perspective on failed empathy in professional relationships*. Poster presented at the biannual conference of the International Association for Relationship Research, London, England. (postponed from 2020 due to COVID)

Nguyen, T., Donovan, E., & Wright, M. (2021, April). *Barriers to doula care during the COVID-19 pandemic and implications for maternal health: A qualitative study*. Poster presented at the UT Social Justice Research Forum, Austin, TX.

Donovan, E. E., Lazenby, B., Woods, J. M., & Alkhafaji, H. (2021, February). *Difficult conversations during the pandemic*. Poster presented at the annual St. David’s Center for Health Promotion and Disease Prevention Research in Underserved Populations (CHPR) Conference, Austin, TX.

Heidari, E., Lindstadt, C., Coolidge, A., Omran, S., & Donovan, E. (2020, June). *Features of empathy in pharmacy students self-assessments: Thematic analysis and association with OSCE grades*. Abstract presented at the Academy of Communication in Healthcare Communication Virtual Research Forum.

Heidari, E., Lindstadt, C., Coolidge, A., Omran, S., Donovan, E., & Rush, S. (2020, May). *Features of empathy in pharmacy students’ self-assessments: A thematic analysis*. Poster presented at the UT Center for Health IPE Interprofessional Health Showcase, Austin, TX.

Donovan, E. E., Brown, L. E., Table, B., & Lindstadt, C. (2019, November). *The 12 fundamentals of highly effective communicators: Translating theory to pharmacy practice through communication training*. Paper presented at the annual convention of the National Communication Association, Baltimore, MD. **Top three paper, Training and Development Division.**

Donovan, E. E., Farris, K. L., Pett, R., Sanders, G., & Li, J. (2019, November). *Interpersonal communication and coping with cancer: A preliminary systematic integrative review*. Paper presented at the annual convention of the National Communication Association, Baltimore, MD.

Donovan, E. E., Brown, L. E., Table, B., Greenwell, M. R., Lindstadt, C. J., & Rush, S. (2019, May). *Translating theory to training: Lessons from a multi-year interdisciplinary health communication education initiative*. Podium presentation at the International Communication Association Preconference on Difficult Conversations in Healthcare, Washington, DC.

Lindstadt, C., Wash, A., Heidari, E. Table, B., Brown, L. E., Donovan, E., & Rush, S. (May 2019). *Applied communication skills training for Pharmacy students: Practicing an interprofessional voicemail*. Poster presented at the UT Center for Health IPE Interprofessional Health Showcase, Austin, TX.

Donovan, E., Brown, L. E., Rush, S., Greenwell, M. R., Table, B., Zhu, Y., & Kearns, K. D. (2018, November). *Introducing pharmacy students to communication skills through play: A feasibility study of an applied improv pharmacy communication workshop during PharmD first-year orientation*. Paper presented at the annual convention of the National Communication Association, Salt Lake City, UT.

Brown, L. E., Donovan, E., Table, B., Greenwell, M. R., & Rush, S. (2018, November.) *Transforming cultural competence education for health professionals: Patient-centered care through integrated trainings on gender, sexuality, and disability*. Paper presented at the annual convention of the National Communication Association, Salt Lake City, UT.

Hoffmann-Longtin, K., **Donovan, E., & Rossing, J. P.** (2018, November). *Communication theory, applied improvisational theater, and communication competence across the disciplines*. Paper presented at the annual convention of the National Communication Association, Salt Lake City, UT. **Top three paper, Training and Development Division.**

Farris, K. L., & Donovan, E. E. (2018, July). *The impacts of supportive communication on couples' psychological, relational, and health outcomes in the context of arthritic diseases*. Paper presented at the biannual conference of the International Association for Relationship Research, Fort Collins, CO.

Zhang, Z., Farris, K. L., Sun, M., Dailey, R., & **Donovan, E.** (2018, July). *Parenting practices, autonomous motivation, and adolescent diet habits*. Paper presented at the biannual conference of the International Association for Relationship Research, Fort Collins, CO.

Rush, S., Brown, L. E., **Donovan, E. E.**, Greenwell, M. R., Table, B., Zhu, Y., & Kearns, K. (2018, June). *Implementation of a communication skills module in PharmD New Student Orientation: Feasibility, successes, and implications*. Poster presented at the annual meeting of the American Association of Colleges of Pharmacy, Boston, MA.

Brown, L. E., **Donovan, E. E.**, Greenwell, M. R., Table, B., Zhu, Y., Kearns, K., & Rush, S. (2018, May). *Implementation of a communication skills module in PharmD New Student Orientation: Feasibility, successes, and implications*. Innovations and Scholarship in Health Science Education Poster Symposium, Dell Medical School, Austin, TX.

Benham-Hutchins, M., Brown, S., **Donovan, E. E.**, & Guevara, H. (2018, February). *Bridging the gap: The influence of hospitalization on Spanish speaking Hispanic patients' chronic disease self-management*. Poster presented at the 2018 St. David's Center for Health Promotion and Disease Prevention Research in Underserved Populations (CHPR) Conference: Health Disparities for the Precision Health Era, Austin, TX.

Donovan, E. E., Greenwell, M., Table, B., Zhu, Y., & Burdick, S. (2017, November). *Interpersonal communication training initiatives in health profession programs*. Paper presented at the annual meeting of the National Communication Association, Dallas, TX.

Donovan, E. E., & Farris, K. L. (2017, May). *Interpersonal communication and coping with cancer: A comprehensive multidisciplinary and meta-theoretical analysis of the literature*. Paper presented at the annual meeting of the International Communication Association, San Diego, CA.

Donovan, E. E., & Farris, K. L. (2016, November). *Meta-theoretical perspectives on communication and coping with cancer: An integrative review and critical analysis of the literature*. Paper presented at the annual meeting of the National Communication Association, Philadelphia, PA.

Brown, L. E., & **Donovan, E. E.** (2016, November). *Predicting LGB patient disclosures of sexual orientation in healthcare settings*. Paper presented at the annual meeting of the National Communication Association, Philadelphia, PA.

Glowacki, E. M., & **Donovan, E. E.** (2016, November). *Predicting reinforcement and punishment behaviors in couples coping with substance use: An application of Inconsistent Nurturing as Control Theory*. Paper presented at the annual meeting of the National Communication Association, Philadelphia, PA.

Champlin, S., Mackert, M., Mabry, A., **Donovan, E. E.**, & Pounders, K. (2016, August). *Health literacy and health information technology adoption: The potential for a new digital divide*. Paper presented at the annual AEJMC Conference, Minneapolis, MN.

Mackert, M., Guadagno, M., Lazard, A., **Donovan, E.**, Rochlen, A., Garcia, A., & Damásio, M. (2016, April). *Using e-health to involve men in prenatal health*. Paper presented at the annual Innovation in Health Care Delivery Systems Symposium Conference, Austin, TX.

Donovan, E. E., Nelson, E. C., Prenger, E., Alekajbaf, N., Winslow, A., Carroll, R., Kim, J., Murphy, M., & Scheinfeld, E. (2016, April). *Multiple goals for cybercoping: A comprehensive content analysis of reasons for creating personal cancer blogs*. Poster presented at the biannual Kentucky Conference on Health Communication, Lexington, KY.

Donovan, E. E., Nelson, E. C., & Scheinfeld, E. (2015, November). *Cyberframing cancer: An initial investigation of valenced cybercoping on cancer blogs*. Paper presented at the annual convention of the National Communication Association, Las Vegas, NV.

Champlin, S., Crook, B., Mackert, M., & **Donovan, E. E.** (2015, November). *Communication about prescription stimulants: A focus on information providers*. Paper presented at the annual convention of the National Communication Association, Las Vegas, NV.

Jensen, J. D., Holton, A., Krakow, M., Weaver, J., **Donovan, E.**, & Tavgigian, S. (2015, November). *Intentions to take low-dose aspirin for colorectal cancer prevention: Findings from the translating research into action study*. Paper presented at the annual convention of the National Communication Association, Las Vegas, NV.

LeFebvre, L., Brown, L. E., Tardif, S., McGlone, M., **Donovan, E. E.**, Love, B., & Allen, M. (2015, November). *Am I fighting cancer or is cancer fighting me?: Embracing opportunities to examine linguistic agency in cancer uncertainty conversations*. Paper presented at the annual convention of the National Communication Association, Las Vegas, NV.

Donovan, E. E., Nelson, E. C., & Glowacki, E. M. (2015, June). *“My parents and I had to ask, and ask again, in order to get any info”: Relational and informational work during cancer*. Paper presented at the 2015 International Association for Relationship Research conference, New Brunswick, NJ.

Donovan, E. E., Brown, L. E., & Crook, B. (2015, April). *Engaging patients in improving clinical consent communication: An analysis of patient satisfaction with medical disclosure and consent documents*. Paper presented at the University of Texas at Austin McCombs School of Business Healthcare Initiative Symposium, Austin, TX.

Donovan, E. E., Thompson, C. M., LeFebvre, L., & Tollison, A. C. (2014, November). *Young adult confidants’ judgments of parental openness: Developing a model of disclosure quality and post-disclosure relational closeness*. Paper presented at the annual convention of the National Communication Association, Chicago, IL.

Brown, L. E., Crook, B., & Donovan, E. E. (2014, November). Patient satisfaction with medical disclosure and consent documents: Applying conceptualizations of uncertainty to examine successful attempts at communicating risk. Paper presented at the annual convention of the National Communication Association, Chicago, IL.

Nelson, E. C., & Donovan, E. E. (2014, May). Motivated disclosures: An analysis of cancer diagnosis disclosures grounded in the Theory of Motivated Information Management. Paper presented at the annual convention of the International Communication Association, Seattle, WA.

LeFebvre, L., Brown, L. E., Zaitchik, S., McGlone, M., & Donovan, E. E. (2014, April). Am I fighting cancer or is cancer fighting me?: An examination of linguistic agency in cancer uncertainty expressions. Poster presented at the biannual Kentucky Conference on Health Communication, Lexington, KY.

Donovan, E. E., Crook, B., Brown, L. E., Pastorek, A. E., Hall, C. A., Mackert, M. S., & Stephens, K. K. (2013, November). An experimental test of medical disclosure and consent documentation: Assessing patient comprehension, self-efficacy, and uncertainty. Paper presented at the annual convention of the National Communication Association, Washington, DC. Top five paper, Health Communication Division.

Donovan, E. E., LeFebvre, L., Zaitchik, S., Brown, L. E., & Love, B. (2013, November). Patterns of social support communicated in response to expressions of uncertainty in online conversations of young adults with cancer. Paper presented at the 2013 convention of the National Communication Association, Washington, DC.

Donovan, E. E., Brown, L. E., LeFebvre, L., Zaitchik, S., and Love, B. (2013, November). The tripartite model of uncertainty in the adolescent and young adult cancer context. Poster presented at Critical Mass: The Young Adult Cancer Alliance, Cleveland, OH.

LOCAL INVITED PRESENTATIONS & GUEST LECTURES

“Empowering communication work: Workshop for grad students & postdocs with chronic illnesses.” UT Austin Graduate School Office of Career and Life Design, 2025

“Stress, coping, and social support: A communication perspective.” COM 102: Introduction to Health Communication, Moody College of Communication, UT Austin, 2024

“Tips for difficult conversations.” SLH 393Q: Acquired Speech Disorders & SLH 393V: Voice Disorders, UT Austin, 2023, 2024

“End-of-life communication.” Difficult Discussions in Healthcare Course, UT Austin, 2022, 2023

“Stress and coping: A communication perspective.” Moody Foundations Course, UT Austin, 2022, 2021

- “Strategic approaches to funded work as a health comm scholar.” UT CHC Health Communication Scholars Program Grantwriting Workshop, UT Austin, 2021
- “Leveraging evidence-based health communication.” Dell Medical School Healthscape Journal Club, UT Austin, 2021
- “Communication strategies.” Milestone 1 Residency Transition, Dell Medical School, UT Austin, 2020
- “Communication about the safe and effective alleviation of pain.” Invited facilitator and subject matter expert, CME webinar for the Texas Prescription Monitoring Program produced by the UT CHC, 2020
- “Interpersonal relationships and health.” COM 102: Introduction to Health Communication, Moody College of Communication, UT Austin, 2018, 2019, 2021
- “Experiential learning in interpersonal health communication.” Provost’s Experiential Learning Faculty Working Group meeting, UT Austin, 2017
- “College of Pharmacy communication initiative.” College of Pharmacy Dean’s Advisory Council meeting, UT Austin, 2017
- “The craft and discipline of academic writing.” Communication Studies Graduate Student Community, UT Austin, 2017
- “Interpersonal relationships and health.” Bridging Disciplines Program seminar on Social Inequality, Health, & Policy, UT Austin, 2014, 2016, 2017
- “Clinical communication: Face-threatening acts.” Communication skills training program for Dell Medical School Musculoskeletal Institute Team, UT Austin, 2017
- “Patient-provider communication and behavior change.” Coordinated Program in Dietetics, Department of Nutritional Sciences, UT Austin, 2017
- “When talking about your health feels like a part-time job: Studying ‘communication work’ during illness.” Center for Health Communication “Lunch Enlightenment” Series, UT Austin, 2016
- “An introduction to grounded theory.” Department of Advertising graduate seminar, UT Austin, 2012, 2013, 2014, 2015
- “The ethics of persuasive communication in direct-to-consumer drug advertising.” UTPCR Global Ethics and Conflict Resolution Symposium, UT Austin, 2014

“Disclosure and avoidance in health contexts.” Retired Faculty Staff Association discussion group, UT Austin, 2014

“Communication and uncertainty management during the informed consent process.” The University of Texas Health Science Center at Houston School of Public Health, Austin Regional Campus, 2013

“Electronic communication in health contexts.” American Medical Association Continuing Medical Education seminar, University Health Services, UT Austin, 2012

“Interpersonal communication about sensitive health information.” School of Information, UT Austin, 2011

“Conflicting goals in health communication.” UTPCR Global Ethics and Conflict Resolution Symposium, UT Austin, 2009

“Managing sensitive information and difficult conversations about health & illness.” PUSH: Public Understanding of Science and Health, UT Austin, 2009

GRANTS AND CONTRACTS

SPONSORED RESEARCH FUNDING (TOTAL = \$17,126,054)

National Cancer Institute. (2024-2029). R01 CA272757-01: “Investigating Facilitator-driven, Multi-level Implementation Strategies in Federally Qualified Health Centers to Improve Provider Recommendation and HPV Vaccination Rates among Latino/a Adolescents.” \$4,029,001. PI: Morales-Campos. GRANT13751025

Texas Health and Human Services Commission. (2021-2025). “Development of Interactive Resources to Promote Coping and Reduce Substance Use Disorders among Texas Families.” \$12,041,667. Co-PIs: Mackert & Donovan. RMS/OSP #202101706-001

Robert Wood Johnson Foundation (2016-2017). “Defining Successful Health Communication Media Partnerships.” \$499,986. Co-PIs: Pasch & Donovan.

WPP (2016-2018). “Health Communication Education Training for Advertising Professionals.” \$30,000. PI: Mackert (UT Austin). Co-PIs: Love & Donovan.

Texas Department of State Health Services (2016-2017). “Statewide Evaluation of Delivery of Texas WIC Clinic Services, Nutrition and Breastfeeding Education and the Impact of Environmental Influences and Use of New Media to Increase Eligible Client Participation and Current Client Retention.” \$200,000. PI: Jowers (UT Austin). Co-Is: Mackert, Donovan, Guadagno, & Berkelaar.

Texas Department of State Health Services Women, Infants and Children (WIC) Program (2015). “Statewide Evaluation of Delivery of Texas WIC Clinic Services, Nutrition and

Breastfeeding Education and the Impact of Environmental Influences and Use of New Media to Increase Eligible Client Participation and Current Client Retention.” \$325,000. PI: Jowers (UT Austin). Co-Is: Mackert, Guadagno, Berkelaar, & Donovan.

IARR Steve Duck New Scholar Award, 2010: “Young Adults’ Perceptions of Important Disclosures from Parents.” \$400. PI: Donovan-Kicken.

INTERNAL RESEARCH FUNDING (TOTAL = \$679,885)

UT Center for Health Communication: Communication for Health, Empathy, and Resilience (CHER) Grant Program. (2022-2023). “Caring for our healers: A Mixed Methods Analysis of a Novel Structured Debriefing Intervention to Support Teams and Honor Patients After In-Hospital Cardiac Arrests.” \$10,000. PI: Wallingford (UT Austin). Co-Is: Gingell, Donovan, Moriates, Pierce, Ahuja, Patel, & Wilkerson.

UT Austin Humanities Institute and the Center for Health Communication Collaborative Seed Grants: Healthcare Technology, Communication, and Privacy. (2020). “Data-Driven Tailoring in Health Message Design: Does Tailoring Provoke Reactance for those with Privacy Concerns?” \$17,500. PI: Barbour (UT Austin). Co-Is: V. Brown; Donovan; McGlone; Radhakrishnan.

UT Center for Health Communication, College of Pharmacy, and Dell Medical School. (2017-2020). “Creation and Evaluation of Interdisciplinary Health Communication Instruction.” \$529,440. PI: Donovan.

UT Austin|Portugal International Collaboratory for Emerging Technologies, CoLab (2015-2017). “Improving Prenatal Health Communication: Engaging Men via e-Health.” \$40,000. PI: Mackert (UT Austin). Co-Is: Guadagno, Rochlen, Garcia, Damásio, & Donovan.

The University of Texas at Austin Center for Identity (2015). “Health Literacy, Stigma, and Health Information Privacy: Barriers and Risks to Health Information Technology Adoption.” \$58,195. PI: Mackert (UT Austin). Co-Is: Guadagno, Mabry, & Donovan.

Dean’s Fellowship, College of Communication, UT Austin, 2012: “A communication perspective on social support and uncertainty management among adolescent and young adult cancer survivors.” Fall semester teaching leave. PI: Donovan-Kicken.

Knapp Fellowship, Department of Communication Studies, UT Austin, 2012: “Initiating coping during disclosure: An investigation of parent-child communication.” Spring semester course release. PI: Donovan-Kicken.

Grant Preparation Award, College of Communication, UT Austin, 2011-12: “Designing effective health communication messages to enhance patient health and safety.” \$12,000. Co-PIs: Donovan & Stephens.

Summer Research Assignment, UT Austin, 2011: “Parent-child communication about illness: Strategies for successful disclosure.” Two months’ summer salary. PI: Donovan-Kicken.

Undergraduate Mentor Fellowship, College of Communication, UT Austin, 2009-10: “Communicative characteristics of requests for sensitive information.” Funding for one graduate and three undergraduate research assistants. PI: Donovan-Kicken.

Special Research Grant, UT Austin, 2009-10: “Assessing and improving the comprehensibility of Texas medical disclosure and consent documents.” \$750. PI: Donovan-Kicken.

Junior Faculty Fellowship, College of Communication, UT Austin, 2009-10: “Interpersonal communication and health information management.” \$6,000. PI: Donovan-Kicken.

Junior Faculty Fellowship, College of Communication, UT Austin, 2008-09: “Informing individuals about interpersonal communication during cancer: Obstacles and opportunities.” \$6,000. PI: Donovan-Kicken.

TEACHING AND ADVISING

COURSES TAUGHT

* Indicates current course rotation

The University of Texas at Austin, Department of Communication Studies

CMS 386H: Managing Health Information (graduate seminar)*

Become familiar with scholarship from interpersonal health communication and allied fields that addresses disclosure, avoidance, information behavior, and uncertainty management in personal relationships and in health care settings. Strengthen ability to design original research that advances the literature.

CMS 386P: Stress and Coping (graduate seminar)*

Critically evaluate the research literature on stress, coping, and social support to consider theoretical and practical implications. Strengthen ability to design and conduct original research that tests, challenges, and/or extends communication scholarship on these topics.

CMS 386K: Interpersonal Communication Theory (graduate seminar)*

Survey the historical and current concepts, processes, and theoretical frameworks that make up the field of interpersonal communication. Understand the foundations and emerging trends in interpersonal communication scholarship.

CMS 330: Interpersonal Health Communication (undergrad)*

Develop an evidence-based understanding of how health and illness shape interpersonal communication and relationship dynamics. Apply scholarly concepts and research findings to analyze and articulate in writing how communication among family, friends, and health care providers is central to health and wellbeing.

CMS 330D: Health Decision Making (undergrad)*

Examine how communication plays a significant role in influencing health decisions and risky behaviors, and learn why certain conversations about health can be particularly difficult. Develop some basic social science research methods skills and conduct empirical research on health communication and decision making.

CMS 332K: Theories of Persuasion (undergrad)

Review the communicative and psychological processes that promote attitude, belief, and behavior change. Learn fundamental theories of persuasion and social influence; apply their assumptions to personal, business, political, and health communication contexts.

The University of Texas at Austin, Dell Medical School/McCombs School of Business

HCT 389: Leadership and Communication for Managing Change (Option III)

Explore the keys to effective leadership, such as strong communication and team-building skills, exercised with a clear understanding of one's own style, strengths, and weaknesses. Practice strategies for influencing, leading transformation, giving and receiving feedback, building high-functioning teams, and creating a learning culture.

- MS in Health Care Transformation, Value Institute for Health and Care
- Previous course title: Leading Teams for Health Care Excellence
- Qualifies for CME credit

The University of Texas at Austin, College of Pharmacy

PHM 284M: Pharmacy Professional Communication (PharmD lecture/lab)

Implement communication strategies that demonstrate interpersonal competence in professional settings, with an emphasis on patient-pharmacist and inter-/intra-professional communication. Practice fundamental skills such as impression management, rapport building, active listening, and cultural competence.

University of Illinois at Urbana-Champaign, Department of Speech Communication

Advanced Interpersonal Communication
Interpersonal Issues in Health Communication
Introduction to Communication Theory and Research
Persuasive Speaking
Principles of Public Speaking

GRADUATE ADVISING AND COMMITTEE SERVICE/SUPERVISION

The University of Texas at Austin, Department of Communication Studies

Doctoral Dissertation Director (graduated PhD students)

- Karly Quaack (2024) – Postdoctoral Fellow, UT Center for Health Communication
- Braidyn Lazenby (2024) – Assistant Professor, School of Communication, Florida State University
- Joy Melody Woods Bennett (2023) – Adjunct Assistant Professor, Naveen Jindal School of Management, UT Dallas; Project Manager, Greenwood Ave
- *UT Austin Graduate School Mentoring Fellowship recipient*
 - *NCA Activism and Social Justice Division's Graduate Student Activist Award recipient, 2020*
- Billy Table (2020) – Senior UX Researcher, AnswerLab
- *Moody College of Communication Jesse H. Jones Fellowship recipient*
- Mackenzie Greenwell (2019) – Senior UX Researcher, Meta
- *UT Austin Graduate School Continuing Fellowship recipient*
- Sarah (Zaitchik) Tardif (2018) – Senior Lecturer, College of Liberal Arts, University of Massachusetts Boston
- Jane Damron (2018) – Senior Lecturer, Department of Communication, Baylor University
- Kristen LeBlanc Farris (2017) – Associate Professor, Department of Communication Studies, Texas State University
- *Abby Prestin Dissertation Award recipient, NCA/ICA Health Communication Divisions, 2017*
 - *Moody College of Communication Dissertation Fellowship recipient*
 - *Hogg Foundation's Frances Fowler Wallace Award recipient*
- Emily Scheinfeld (2016) – Associate Professor, School of Communication & Media, Kennesaw State University
- Laura Brown (2015) – Program Director of UTNY and Assistant Professor of Practice, Moody College of Communication, UT Austin
- *UT Austin Graduate School Continuing Fellowship recipient*
- Erin Nelson (2015) – Associate Professor, Department of Communication Studies, Concordia University, Irvine, CA

Doctoral Coursework/Comprehensive Exam Supervisor

- Natalie Wellman (2024-)
- Jacinta Tran (2023-)
- Abigail Hazlett (2022-)
- Fan Wang (2021-)
- Ashley Guidry (2021-)
- Elizabeth Glowacki (2013-2015)
- Erica Prenger (2014-2015)

Doctoral Comprehensive Exam/Prospectus/Dissertation Committee Member

Ash Koszarek (2024-)	Julia Kim (2014-19)
Nicole Steiner, PSY (2024-)	Robert Carroll (2014-18)
Audrey Shaffer (2022-)	Maddie Redlick (2016-18)
Emily Kaiser (2021-)	Yaguang Zhu (2016-18)
Carly Montagnolo (2020-)	Jisoo Ahn, ADV (2016-18)
Benjamin Gaddis (2017-)	Seth Frei (2016-18)
Drew Coolidge (2022-24)	Mao-Chia Sun (2017-18)
Cassidy Doucet (2021-24)	Melissa Murphy (2015-18)
Rachel Lloyd (2022-23)	Hyeseung Koh, ADV (2015-18)
Shelbey Rolison (2022-23)	Marie Guadagno, ADV (2013-17)
Daniela De Luca, ADV (2022-23)	Elizabeth Glowacki (2016-17)
Qi Chen, SSW (2022-23)	Emiko Taniguchi (2014-16)
Colton Krawietz (2021-23)	Amanda Mabry, ADV (2015-16)
Qinyan Gao (2021-23)	Brittany Wittenberg, HDFs (2016)
Oshyn Hinton (2020-23)	Allison Alford (2014-16)
Kendall Tich (2020-23)	Jessica Ford (2014-16)
Mian James Jia (2020-23)	Cynthia Peacock (2014-16)
Chelsea Brass (2019-22)	Max Wartel (2013-15)
Sarah Varga (2019-22)	Ben Wyeth, ADV (2013-15)
Rudy Pett (2019-22)	Sara Champlin, ADV (2014-15)
Karen Schlag (2018-22)	Jessica Knapp (2010-15)
Suzanne Burdick (2018-21)	Brittani Crook (2012-15)
Brett Robertson (2019-21)	Leah LeFebvre (2012-2014)
Kyle Kearns (2018-20)	Jane Damron (2010-14)
Lingzi Zhong (2017-20)	Joseph McGlynn (2010-14)
Yiwei Wang (2016-20)	Charee Mooney Thompson (2010-13)
Camille Hall (2012-2019)	Trey Guinn (2010-12)
Millie Harrison (2016-19)	Tatsuya Imai (2009-13)
Rita Jhang (2016-19)	Andrew Tollison (2009-13)
Jongwoog Jeon, ADV (2017-19)	Andrea Richards (2008-09)

Master's Thesis Supervisor

Jeffrey Nguyen (2025-)
Emily Felt (2024-)
Noor Bokhari (2024-2025)
Addie Anderson Winslow (2013-2014)
Elizabeth Glowacki (2012-2013)

Master's Thesis Reader

Nadya Zamora (2025)	Darby Scott (2019)
Haley Nolan-Cody (2022)	Ryan Hansen (2013)
Ed Hunt (2021)	Melissa Murphy (2012)
Abigail Hazlett (2020)	Barbara Breckinridge (2011)

Committee Membership at Other Institutions

Northwestern University Feinberg School of Medicine, Program in Public Health
Culminating Experience Advisory Group Member, Jessyca Turner (2017-2018)

Rutgers University, Department of Communication
Doctoral Dissertation Committee Member, Amanda Carpenter (2015-2017)

University of Illinois at Urbana-Champaign, Department of Communication
Doctoral Dissertation Committee Member, Erin Basinger (2014-2016)

UNDERGRADUATE ADVISING AND SUPERVISION

The University of Texas at Austin, Department of Communication Studies

Polymathic Scholars Thesis Supervisor
Jacey Pridgen (2019-2020)
Ann Ray (2015)

Plan II Senior Thesis Reader
McKenna Kernaghan (2019-2020)
Kaytiann Severen (2012-2013)

Undergraduate/Health Science Scholars/Senior Honors Thesis Supervisor
Erin Luna (second reader; 2023-2024)
Faiza Sarwar (co-supervised; 2021-2022)
Tien Nguyen (2020-2022) *Office of Undergraduate Research grant recipient*
Anusha Naeem (2020-2021)
Anila Katragadda (second reader; 2020-2021)
Joshua Mathew (2019-2020)
Tarika Srinivasan (2017-2019)
Michael Rotko (2011-2012)

Bridging Disciplines Program Mentor (Patients, Practitioners & Cultures of Care; Ethics & Leadership in Health Care)

Mazmu Islam (2021)

Catherine Frost (2015)

Joon Kim (2021)

Stephanie Adriaenssens (2015)

Anila Katragadda (2021)

Erin Klepper (2014)

Undergraduate Independent Study Advisor
Oscar De Los Santos, Jr. (2009)

POSTDOCTORAL MENTORING

Early Career Postdoctoral Fellowship Program at UT Austin. (Role: Mentor; Awardee: Quaack)

UT Austin Center for Health Communication (funded 2017-2020). (Role: Supervisor; Awardee: Brown)

National Institutes of Health (K01 CA181530-01A1) National Cancer Institute Mentored Career Development Award (funded 2014-2019). (Role: Mentor in Interpersonal Health Communication; Awardee: Morales-Campos)

SERVICE

COLLEGE AND DEPARTMENT

Committee Membership & Leadership

CMS Awards Committee	2021-present
Organizational Communication Faculty Search Committee, Dept of Communication Studies	2024
CMS Strategic Planning Committee	2021-2023
Health Communication Scholars Program Grant Proposal Mentor, Center for Health Communication	2023, 2021, 2019, 2018, 2016
Interpersonal Communication Faculty Search Committee, Dept of Communication Studies	2020, 2013, 2009
Graduate Fellowship Nominating Committee, Dept of Communication Studies	2022, 2020, 2019, 2018
Grade Grievance Appeal Committee, Dept of Communication Studies	2019
Health Communication Graduate Portfolio Steering Committee, Moody College of Communication	2018-present
Health Communication and Science Communication Minor Committees, Moody College of Communication	2018-present
Diversity Issues Committee, Moody College of Communication	2015-16
Education Workgroup Chair, UT Austin Center for Health Communication	2014-15
Internationalization Committee, Moody College of Communication	2014-15
Graduate Fellowship Application Review Committee, Dept of Communication Studies	2015, 2014
Scholastic Dismissal Appeals Committee, Moody College of Communication	2013-14
Founding Director of Center for Health Communication Search Committee, Moody College of Communication	2013-14
Graduate Coordinator Search Committee, Dept of Communication Studies	2013
Budget Council (Elected Assistant Professor Representative), Dept of Communication Studies	2012-13
Communication Studies Undergraduate Scholarship Selection Committee	2009-2012

Invited Faculty Participation

Moody Mentoring Program Mentor	2022-present
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Moody Mentoring Panel: Work/Life Balance	2023
CMS Mentoring Panel: Annual Reviews	2023
Health Communication Scholars Program Grant Proposal Review Panel, Moody College of Communication/Center for Health Communication	2017, 2015
“Tips from Great Teachers” roundtable, Communication Studies pedagogy course	2010, 2009
Colloquium about teaching sponsored by the Communication Studies Graduate Community	2009

UNIVERSITY AND SYSTEM

Faculty Mentoring Committee, UT College of Natural Sciences	2023-present
Member, GSC: MA in Humanities, Health & Medicine	2021-present
Member, GSC: MA/PhD in Communication Studies	2008-present
Member, Center for Health Communication Steering Committee	2018-present
Member, GSC: MS in Health Care Transformation	2021-2024
Member, UGS Faculty Writing Flag Committee	2019-2023
Faculty Judge, Texas Undergraduate Student Research Showdown	2021
Faculty Facilitator, CNS Honors Thesis Symposium Panel	2021
Docent, Eyes on Teaching event organized by the Provost’s Teaching Fellows	2017, 2018, 2020
Judge, Poster Session, UT Center for Health Interprofessional Practice and Education Showcase	2019
Review Panel Chair, Flash Funding Competition, CHC Symposium on Mental Health and Health Communication	2019
Co-Chair, Dell Medical School Undergraduate Medical Education Curriculum (UMEC) Committee Communications Working Group	2016-2018
Co-Chair, College of Pharmacy Communication Curriculum Task Force	2015-2018
Appointed Faculty Member, McCombs School of Business Healthcare Initiative Steering Committee, UT Austin	2013-2018
Member, UT System TIME (Transformation in Medical Education) Initiative Clinical Skills Task Force	2016-2018
Representative, Dell Medical School Liaison Committee on Medical Education (LCME) Self-Study Task Force	2016-2017
Co-Chair, New Faculty Outreach Committee, UT Austin New Faculty Symposium, Faculty Innovation Center	2016
Invited Faculty Ambassador, Dell Medical School Open Forum, UT Austin	2013

DISCIPLINE AND COMMUNITY

Editorial Board Member

Journal of Applied Communication Research, 2024-
Health Communication, 2020-

*Nursing Communication, 2021-
Communication Yearbook 39, 2014*

Invited Peer Reviewer (Selected Journals)

Communication Monographs; Health Communication; Human Communication Research; Communication Research; Communication Theory; Journal of Applied Communication Research; Annals of the International Communication Association; Journal of Communication; Journal of Health Communication; Journal of Social and Personal Relationships; Patient Education and Counseling; Journal of Mental Health; Journal of Family Communication; Western Journal of Communication; Communication Reports; PEC Innovation

Reviewer for Conference Submissions

Kentucky Conference on Health Communication	2021, 2023
NCA Health Communication Division	2016, 2014, 2013
ICA Interpersonal Communication Division	2010
NCA Interpersonal Communication Division	2010
AEJMC Science, Health, Environment and Risk Interest Group	2010
ICA Health Communication Division	2009

Service to Scholarly Organizations

Invited Faculty Mentor, NCA Health Communication Division Doctoral and Early Scholar Preconference	2020, 2014
Elected Member of the Nominating Committee, NCA Interpersonal Communication Division	2019, 2011
Invited Faculty Mentor, NCA Doctoral Honors Seminar	2019
Faculty Mentor during Scholars' Office Hours, NCA	2018
Member of the Abby Prestin Dissertation Award Committee, NCA/ICA Health Communication Divisions	2017
Member of the Bill Eadie Distinguished Scholarly Article Award Committee, NCA Applied Communication Division	2016
Member of the Dale Brashers Distinguished Mentor Award Committee, NCA/ICA Health Communication Divisions	2015

Consulting and Additional Service

Expert Consultant, UT Center for Health Communication Think Tank, 2018-2023	
Expert Consultant, <i>The Corona Care Handbook: Helping You Handle the COVID-19 Pandemic</i> . One Good Turn, 2020	
Expert Panelist, Communication curriculum rubric development, TCU/UNTHSC School of Medicine, 2018	

Invited Participant, June 2014. *Informing, respecting and caring for the cancer patients: Identifying and delivering the essential elements of patient-centered cancer care.* Symposium organized by the LIVESTRONG Foundation, Austin, TX.

Expert Panelist, Program to identify competencies for adolescent and young adult cancer survivor support, London South Bank University, 2014

Grant Proposal Reviewer, Central Michigan University early career grant program, 2012

Consultant, “How to talk to your child about cancer” educational webtool project, RTI International, 2010

IMPACT OF APPLIED RESEARCH

Collaborated on the evidence-based development of “Speaking Stoma: A Communication Guide for People with Ostomies,” available on the website of the United Ostomy Associations of America, Inc.: <https://www.ostomy.org/living-with-an-ostomy/> (2023-2024).

Scholarship on difficult conversations and pharmacy communication informed statewide Texas Prescription Monitoring Program CME materials created by UT Center for Health Communication (2020-2021).

Advised the regulatory revision of Texas medical disclosure and consent communication procedures by the Texas Medical Disclosure Panel of the Texas State Legislature, 2010-2020. Led the evidence-based development and testing of a new standardized medical disclosure and consent form template for the state. Template was formally adopted into the Texas administrative code during the 86th Legislative Session (2019).